



Sr. Principal Officer
EASTERN BANK PLC (EBL)

Job Category: Banking/Non-Banking

Job Source: 00000 00000

Job Summary

Posted On: 30 Jan 2025

Application Deadline: 10 Feb 2025



JOIN THE EXCITING JOURNEY OF *Excellence*

Eastern Bank PLC. (EBL) is onboarding experienced professionals with proven track records in branch banking or priority banking and passion for offering world class service excellence and customer delight. Join EBL Retail Banking team and be a part of an exciting journey to deliver excellence.

Job position: Relationship Officer (RO) to Relationship Manager (RM)
Job grade: Officer to Senior Principal Officer (SPO)
Department: Branch Banking or Priority Banking

Prime Responsibilities:

- > Achieve assigned business targets and efficient management of given portfolios.
- > Generate new business while cross-selling different products of EBL.
- > Drive different sales promotions and campaigns.
- > Manage operational services with care in branch or priority center.
- > Maintain AML compliance as well as other regulatory policies and requirements.
- > Ensure service excellence and SLA time while providing customer service.
- > Take care of customer feedbacks, complaints and offer solutions accordingly.
- > Discharge of ad-hoc responsibilities assigned by the Line Manager or Branch Manager.

Qualification & Other Competencies

- > Currently working in branch or priority banking RO to RM position in any reputed bank. Experience required in this job role for different grades:
 - Officer: 2/3 years
 - Sr. Officer: 3/4 years
 - Principal Officer: 4/5 years
 - Sr. Principal Officer: 5/6 years
- > Minimum business graduate with CGPA 3.00 or above out of 4.00.
- > Effective business acumen and network.
- > Adequate computer literacy on online software modules & MS Office packages.
- > Mindset for geographic mobility and flexibility.

Job Location: Anywhere in Bangladesh

Interested candidates are requested to visit www.ebl.com.bd/career and apply on or before **February 10, 2025**.

EBL will offer excellent career opportunities with competitive salary and benefit package. Candidates will be treated strictly on merit, experience and performance record. Only short-listed candidates will be communicated and any sort of persuasion will result in disqualification. EBL reserves the right to accept or reject any application without assigning any reason whatsoever.