



**Manager, Customer Support**  
BSRM GROUP OF COMPANIES

**Job Category:** Production/Operation

**Job Source:** The Daily Observer

## Job Summary

**Posted On:** 12 Jan 2025

**Application Deadline:** 20 Jan 2025

## VACANCY ANNOUNCEMENT

BSRM is the country's pioneering steel manufacturing company operating since 1952 with a track record of serving the construction industries with innovative, cost-efficient and best quality steel / wires products. We are looking for competent candidates for the following positions

Name of the positions	No. of positions	Required Profile
COO – Wires / Steels	02	Graduate in Mechanical / Electrical / Metallurgy Engineering with 30 years of practical experience as business head in any types of steel industry like Wires / Wires Rod / LRPC / Electrode / Bar rolling / Cold rolling mill / Hot rolling coil etc. at home or abroad.
GM / DGM –Melting / Rolling/CRM/HRC/Wires	03	Graduate / Diploma in Mechanical / Electrical / Metallurgy Engineering with 25 years of practical experience as cluster head in any types of steel industry like Wires / Wires Rod / LRPC / Electrode / Bar rolling / Cold rolling mill / Hot rolling coil etc. at home or abroad.
GM / DGM/ AGM / Sr. Manager / Manager –Plant Operation / Projects	07	Graduate / Diploma in Mechanical / Electrical / Metallurgy Engineering with 25 years of practical experience in any large steel industry like Bar rolling / Wires rod / Melting shop / Cold rolling / Hot rolling coil / Electrode / LRPC etc. plant operations or similar type of steel project implementation experience at home or abroad.
Sr. Manager / Manager / Deputy Manager / Asst. Manager – Electrical / Mechanical	07	Graduate / Diploma in Electrical / Mechanical Engineering with 7-15 years of practical experience in Electrical / Mechanical Maintenance experience of any large steel industry like Bar rolling / Wires rod / Melting shop/ Cold rolling / Hot rolling coil / Electrode / LRPC etc. plant at home or abroad.
Sr. Manager / Manager / Deputy Manager / Asst. Manager – Production SMS/CCM/Refractory /Workshop/ Quality Control	05	Graduate / Diploma in Electrical / Mechanical / Civil / Metallurgy Engineering with 7-15 years of practical experience in production or quality in Bar rolling / Workshop / Electrode / LRPC / Hot rolling coil / Cold rolling mill / Closed casting melt shop / Refractory at home or abroad.
Sr. Manager / Manager / Deputy Manager / Asst. Manager – Product Management / Customer Support & Equipment Service	03	Graduate / Diploma in Electrical / Mechanical / Civil / Metallurgy Engineering with 7-15 years of practical experience in customer service and product knowledge in Wires rods / Electrode and Electrode accessories / various types of wires products like LRPC, ACSR, Mash etc. at home and abroad.
Junior Engineer / Sr. Technician / Technician – Furnace Operation / Technician – Re-heating furnace & rolling module	10	Diploma in Mechanical / Electrical or Class VIII / Trade course completed with 10-15 years of practical manufacturing work experience in Re-heating furnace & Rolling module / Beam furnace / Electric arc furnace / Induction furnace / Wire Rods / Electrode and Electrode accessories / Cold rolling / Hot rolling coil/ various types of wires products like LRPC, ACSR, Mash etc. at home and abroad.
Junior Engineer / Foreman / Sr. Technician / Technician – Machine Operation / Production / Workshop	10	Diploma in Mechanical / Electrical / Chemical Engineering or Class VIII / Trade Course completed with 10-15 years of practical work experience in Bar rolling mill / Melting shop / Cold rolling / Hot rolling coil / Welding electrode production / workshop / Flux preparation at home or abroad.
Sr. Technician / Technician - Crane Operation	10	Class VIII / Trade Course completed with 10-15 years of practical work experience in 120 ton over head crane operation.
Sr. Technician / Technician - Billet Cutting	05	Class VIII / Trade Course completed with 10-15 years of practical work experience in Wire rod rolling / Semi-automated billet cutting in melting shop at home or abroad.
Sr. Technician / Technician - Slide Gate Operation	05	Class VIII / Trade Course completed with 10-15 years of practical work experience in steel melting at home or abroad.
Sr. Technician / Technician - Furnace Patching & Lining	05	Class VIII / Trade Course completed with 10-15 years of practical work experience in steel melting at home or abroad.
Sr. Technician / Technician – Mechanical / Electrical	10	Class VIII / Trade Course completed with 10-15 years of practical maintenance or automation work experience in Wire rod rolling / Melting / Hot rolling coil / Cold rolling / Automated rolling / Automated melting / Welding electrode / Various wires automated manufacturing process at home or abroad.
Sr. Technician / Technician - CCM	05	Class VIII / Trade Course completed with 10-15 years of practical work experience in 50 ton CCM (closed) production and maintenance at home or abroad.
Sr. Technician / Technician – Mould Operation	05	Class VIII / Trade Course completed with 10-15 years of practical work experience in steel melting at home or abroad.

The positions carry an attractive compensation package with perks and fringe benefits.

Interested candidates are requested to apply in strict confidence with CV and a recent passport size photograph to the **Head of Human Resources, BSRM Group of Companies, Ali Mansion, 1207/1099, Sadarghat Road, Chattogram**, not later than 07 days from the date of publication of this advertisement or e-mail to [career@bsrm.com](mailto:career@bsrm.com).

Career at BSRM

