



Waiter/ Waitress
ISHO LIMITED

Job Category: Hospitality/Travel/Tourism

Job Source: nrbjobs.com

Job Summary

Employment Type: Full Time

Gender: Any

Career Level: Entry Level

Salary: Negotiable

Posted On: 1 Oct 2024

Application Deadline: 25 Oct 2024

Job Context

- Dhaka (Dhanmondi, Uttara)

Job Description/Responsibility

- Greet and welcome guests with a friendly, positive attitude.
- Present menus and provide detailed information about the restaurant's dishes, specials, and beverages.
- Make menu recommendations, answer customer inquiries, and accommodate.
- Take food and beverage orders accurately and relay them to the kitchen and bar staff.
- Serve food and beverages promptly and ensure presentation.
- Ensure tables are set up properly and cleared efficiently after service.
- Upsell and recommend IZAKAYA's signature dishes and Drinks offerings.
- Handle guest complaints or concerns with a calm and professional demeanor, escalating to management when necessary.
- Maintain cleanliness and organization in the dining area and workstations.
- Process customer payments and handle cash or card transactions accurately.

- Work closely with kitchen and bar staff to ensure smooth coordination and guest satisfaction.
- Assist in restocking supplies, setting up the dining area, and closing duties.
- Comply with all health and safety regulations during shifts.

Education Requirements

- PSC/ 5 Pass(PSC) completed.

Experience Requirements

- No experience is required.

Skills Requirements

- Previous experience as a waiter/waitress in a restaurant, preferably in a Japanese or Asian dining environment.
- Excellent communication and customer service skills.
- Ability to work in a fast-paced environment and handle multiple tasks efficiently.
- Strong attention to detail, cleanliness, and personal presentation.
- Team-oriented mindset with a positive attitude and willingness to assist colleagues.
- Flexible availability, including evenings, weekends, and holidays.

Work Area

- Applicant should have experience of working in the following category(ies):
Hospitality/Travel/Tourism

Industry Type

- Experience should include the following skills: IT/Telecommunication