



Product Expert

HUAWEI TECHNOLOGIES (BANGLADESH) LTD.

Job Category: Information Technology

Job Source: The New Nation

Job Summary

Posted On: 28 Sep 2024

Application Deadline: 14 Oct 2024

JOB OPPORTUNITY

Incorporated in 1988, Huawei Technologies is a leading global ICT solutions provider, headquartered in Shenzhen, China. Through our dedication to customer-centric innovation and strong partnerships, Huawei have established end-to-end capabilities and strengths across the carrier networks, enterprise, consumer, and cloud computing fields.

Position: Product Expert

No of Position: 10

Starting Date: As soon as possible

Initial Contract Details

Full time

Key Activity Areas/ Qualification/ Experience

- Plan the implementation of the product configuration / integration work. Lead the team
- Execute product configuration.
- Execute integration and migration work.
- Prepare system test, module test and accept test.
- Execute test.
- Scripting & coding
- Knowledge sharing and collaboration skills.
- New NE Installation, Commissioning, Integration.
- Respond Promptly To Customer Inquiries, Troubleshooting.
- Performing network upgrades/ updates in accordance with the Change Management process.
- Obtain And Evaluate All Relevant Information To Handle Inquiries And Complaints.
- Perform Customer Verifications.
- Process support Log, Forms.
- Graduate degree in any discipline.
- Strong working knowledge of English (spoken and written)
- Minimum 2 years of work experience in Telecommunication Sector
- This is a field-based position and working and living conditions may be very different to that previously experienced.

Apply within 15 Days of publication of this advertisement. Please mention the name of the post on the top of the envelope.

CONTACT ADDRESS: Head of HR, Human Resource Dept, Huawei Technologies (Bangladesh) Limited, Lotus Kamal Tower (LKT) 20th floor, Plot No-59&61, Gulshan south Avenue, Circle-1, Gulshan, Dhaka-1212